

partner of first choice

air conditioning and mechanical services

14 October 2008

Jaymak
13 Hampden Street
South Perth WA 6151

Attn: Ray Meagher

Dear Ray,

Re: Coolroom Cleaning and Sanitisation Program – Qantas Catering Perth

I would like to thank you and your staff for the successful implementation of the coolroom cleaning and sanitisation program implemented on our behalf at the Qantas Catering facility in Perth.

Over the last two years Qantas Catering and AE Smith have been very pleased with the results achieved and it has been our strong recommendation to Qantas that they continue with the program in its existing form.

There is no question that the coil cleaning aspect of the program has improved coolroom effectiveness in what is regarded as an extremely high demand environment. The coil cleaning regime will have undoubtedly delivered energy savings to Qantas through improved refrigeration efficiency.

There have also been significant benefits to AE Smith with the improved reliability resulting in a reduction in breakdowns for coolroom equipment on this site.

The flexibility of the program, positive staff interaction and a genuine desire to exceed the client's requirements leaves me with no hesitation in recommending Jaymak's services to any prospective client.

Yours sincerely,
AE Smith Service Pty Ltd

Graeme Stewart
General Manager – WA