



20<sup>th</sup> June, 2007

Jaymak Illawarra and Southern Highlands  
Attn: Andrew Neale  
2 Berrima Rd  
Moss Vale NSW 2577

Cliff Road

Wollongong NSW 2500 Australia

PO Box 476 Wollongong NSW 2520

Tel : 61 2 4224 3111

Fax : 61 2 4229 1705

Email : reservations@novotelnb.com.au

Andrew,

I would like to take this opportunity to thank you and your staff for the thorough and professional manner in which you have carried out the Mould and Bacteria Treatments at the Novotel Northbeach Wollongong.

Over the past 5 years both myself and the previous engineer of the hotel have had the piece of mind in knowing that the use of a third party company such as yours gives us not only the knowledge that the coolrooms throughout our hotel are cleaned, sanitised and treated to meet all the requirements of the highest Food Safety standards but the guarantee that the services are carried out regularly and with minimal disruption to our busy operation.

Your service gives our staff, who are responsible for food preparation, the comfort that all our food and beverages are stored in sanitised and bacteria free environments.

I have no hesitation in recommending Jaymak to any organisation that understands the necessity of professional sanitation and contamination control in and around food storage areas and look forward to continuing the ongoing preventative maintenance system you provide to us.

Yours Sincerely,

A handwritten signature in black ink that reads "M Cook".

Michael Cook  
Chief Engineer



Official Hotel Group of the Australian Olympic Team