



Saturday, April 19, 2003*

Jaymak
Attn: Mr. Nicholas Archer
P.O. Box 6020
FRENCHS FOREST NSW 1640

RE: PERSONAL AND PROFESSIONAL REFERENCE

Nick,

I would like to take this opportunity to express to you and to your company the value that we at Thomas Hotels place on the service that you perform for us.

Your conduct and the commitment to service throughout the maintenance system you have developed, are both outstanding and truly professional. It is easy to see the benefit that your treatment has brought to our facilities' cool rooms, bars and kitchen areas. Coupled with the added bonus of a healthier work environment for our personnel plus safer storage areas for our saleable goods.

It is my opinion that the commencement of your service has been the key to your success. The service work that was co-coordinated with the initial treatment visit is a credit to you. It has also provided a foundation to enhance the treatment process by increasing its longevity and helps to reduce the recurrence rate between services.

I have no hesitation in recommending the services of Jaymak to any organization that understands the necessity of professional contamination control in and around food and beverage service areas.

To you Nick and all at Jaymak, thanks for all of your hard work throughout our group of hotels in past months. Companies like yours are sure to build a long and valuable relationship with Thomas Hotels.

Kind regards,

David Scicluna
General Manager – Thomas Hotels.

THOMAS HOTELS

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